

BUILD FITNESS 24/7 GYM MEMBERS HANDBOOK

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CENTRE	BUILD FITNESS 24/7 GYM MEMBERS HANDBOOK	

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Introduction and purpose of handbook

Welcome to CTC'S gym, Build Fitness 24/7! We hope you enjoy your time with us. This handbook has been developed to provide you with an information resource about how the gym will operate.

About the concept

CTC is committed to providing extra opportunities for tenant's and their staff to build fitness in light of research of the health risks of increasingly sedentary lifestyles. In addition to offering bi-weekly fitness classes, healthy options at the cafe and shower amenities, CTC is now offering 24/7 access to gym equipment by creating the Build Fitness 24/7 Gym.

Who is Eligible?

CTC Tenants, their current employees and CTC staff over the age of 18 are eligible. Should your employment at these ceases, your gym access must be surrendered. Please refer to Refund Policy for further details.

Fees

The amenity (access) fee is paid annually and runs per fiscal year. Membership fees are due on 1st July of each year, paid in full for the entire year.

The current fee is \$60 (including GST).

Refer to the refund policy for other details.

Membership Process

Step 1. Complete Build Fitness 24/7 Membership & Induction Application Forms.

Step 2. Return forms to CTC Gym Manager or email to bookings@ctc.qld.edu.au.

Step 3. Confirm appointment with CTC staff member to complete physical gym fitness induction. *please note that a medical waiver may be required.

Step 4. Pay amenity fee and collect Access Card.

Members are personally responsible for their own health and safety while using this facility. The induction process assists in this regard.

Inductions are organized subject to the availability of our Personal Trainer and by appointment only as advised by the Gym Manager.

Access Cards

An access card will be provided to you upon successful application and will enable access 24 hours a day, 7 days a week to the facility. These should always be kept on your person while accessing the facility to avoid lockout.

Should you lose or misplace your access card, please inform CTC immediately to enable this to be cancelled and ensure security of the facility. A replacement will be issued at a cost of \$7.70.

Access cards must be returned to the CTC office upon leaving CTC's or CTC tenant's employment. Any applicable fee refund will be dependent upon this access card being returned, and subject to the refund policy.

AED

A defibrillator is available in the gym in the event of a cardiac emergency. Also refer to the Duress alarm.

Alarm

There is a 30-minute access period granted on swiping your access card to enter the facility.

Should no activity be picked up by the sensors after half an hour, a buzzer will sound, which will provide a further 5 minutes grace before the area will be alarmed.

Any movement should activate the sensors, giving gym members an additional 30-minute access period upon movement.

CCTV

Gym members should be aware that there are a number of CCTV systems located on the site and that they are likely to be recorded as a result.

Dress Code

Appropriate workout wear should be worn at all times, including footwear. A gym towel is also mandatory.

Equipment Available

Current equipment available in the Gym:

- Concept 2D Model Rower
- Sole F85 Treadmill
- Schwinn 470 with Incline Elliptical
- Diamondback 91UB Bike

- Adjustable bench with weight sets
- Medicine balls
- Kettle bells
- Stretch bands
- Gym balls
- Vibration platform
- Other miscellaneous equipment

Should any machine not appear to be working correctly, please cease use immediately, and advise CTC on bookings@ctc.qld.edu.au or 3216-6711.

Emergency Evacuation and Fire

In the event of an emergency, please evacuate to the nearest evacuation point (refer to attached schedule A at end of handbook).

If during business hours, please follow the directions given by CTC staff on site.

First Aid

Should any gym member require First Aid, they are to report this to the Gym Manager.

CTC staff members are trained in First Aid and the precinct has a First Aid Room (located in Building I across from the Precinct Management Office), and will be able to assist you during CTC business opening hours.

Note that these services will only be available during business days and office hours.

Gate Entry

Please note that Gate 2 will be locked outside normal opening hours. Members will have pedestrian access to the facilities.

Guest Passes/Visitors

Gym membership is open to CTC staff, CTC tenants and their current employees only.

No guest passes or guests are permitted into the facility. Membership may be forfeited should this be breached.

Gym Rules

There are a number of rules that gym members must abide by:

- No towel = NO gym
- Wipe down equipment after use (with the disinfectant and paper towels provided for this purpose)
- Proper work-out attire must be worn
 athletic shoes, no denim, streetwear
 or work boots
- No children under 18
- Current members only
- Report damage, faulty equipment, inappropriate and suspicious behaviour to CTC Management
- No tampering with the 'Panic Button' or defibrillator
- No food, smoking, alcoholic beverages or glass containers
- Share equipment when others are present
- Be mindful of others and keep noise down

- Re-rack and replace equipment when you've finished your work-out and leave the gym clean and tidy
- Maximum time on individual equipment is half an hour (if another user is waiting to use it).

CTC reserves the right to suspend or terminate memberships should gym rules not be followed.

Health & Security Emergency – Duress Alarm

The Gym has been equipped with a duress alarm linked directly to our security provider – GMR Security. If activated, a mobile patrol will be dispatched to investigate. When the security patrol arrives, they will call for an ambulance if needed.

Should you require ambulance assistance, press the duress alarm as you call 000.

Please do not tamper with this alarm unless required in an emergency.

Should this duress alarm be accidentally activated, follow the instructions located above the alarm in the gym.

Hours of Operation

The gym is available 24 hours a day, 7 days a week using your access card. The CTC office hours are 7:00 am until 5:00 pm (business days only).

Lockers

Six lockers are provided at the rear of the Gym location for Gym members to use. This use is restricted to periods the members are engaged in gym activities only.

These are "coin return" operated. This means that in order to use these lockers, you insert a \$2 coin, so that you can lock the locker and remove the key.

Once you use the key to unlock, the \$2 coin is returned to you.

Please note that these lockers are intended for short term use and only during your gym visit.

Maintenance Matters

The CTC Finance & Reservations Coordinator manages the Build Fitness 24/7 Gym.

Should any item require notification to CTC, please email the matter to his/her attention at bookings@ctc.qld.edu.au for resolution.

Parking

Free parking is available across the precinct. The only restricted area is at the rear (east side) of the lan Barclay Building which is allocated staff parking.

Personal Trainers

Use of a personal trainer in the facility is restricted to CTC's nominated training organisations. CTC can provide their contact details on request.

Privacy Policy and Member Information

CTC will maintain records relating to gym members' applications, induction questionnaires and payments, in accordance with our Privacy Policy.

Refund Policy

CTC will refund your amenity fee in full should the applicant not pass the induction or not wish to provide a mandatory medical waiver (if required).

Should the member terminate their employment at a tenant, CTC will refund the balance of the amenity fee pro rata, full months only (no part month refund will be made).

Showers

Showers are available for use by Gym members, and are located at the following locations:

- Ian Barclay Building
 - level I disabled toilet
- Building I
 - Disabled toilet
 - Men's toilet amenity
 - Ladies toilet amenity
 - Transgender bathroom (Powder Room)
- Building 4
 - Disabled toilet
 - Men's toilet amenity
 - Ladies toilet amenity

Gym members will be required to provide their own toiletries and towels.

Smoking

CTC maintains a non-smoking policy within its buildings and premises. Smoking is only permitted within designated outdoor smoking areas.

There are currently two designated outdoor smoking areas at the Centre. One is located outside of Building I (next to Entry 3). The other is located outside of Building 4, Entry 6.

Televisions & audio-visual equipment

Two television screens are mounted on the wall providing access to free-to-air TV and an Apple TV box enables access to streaming services including Netflix, YouTube and other "catch-up" services.

CTC has subscribed to various YouTube fitness channels – instructions on how to access these, as well as operation of Apple TV, are provided on the wall beneath the TV screens.

A Bluetooth enabled speaker is also provided. Please be mindful of other tenants in the area when controlling the volume of music.

